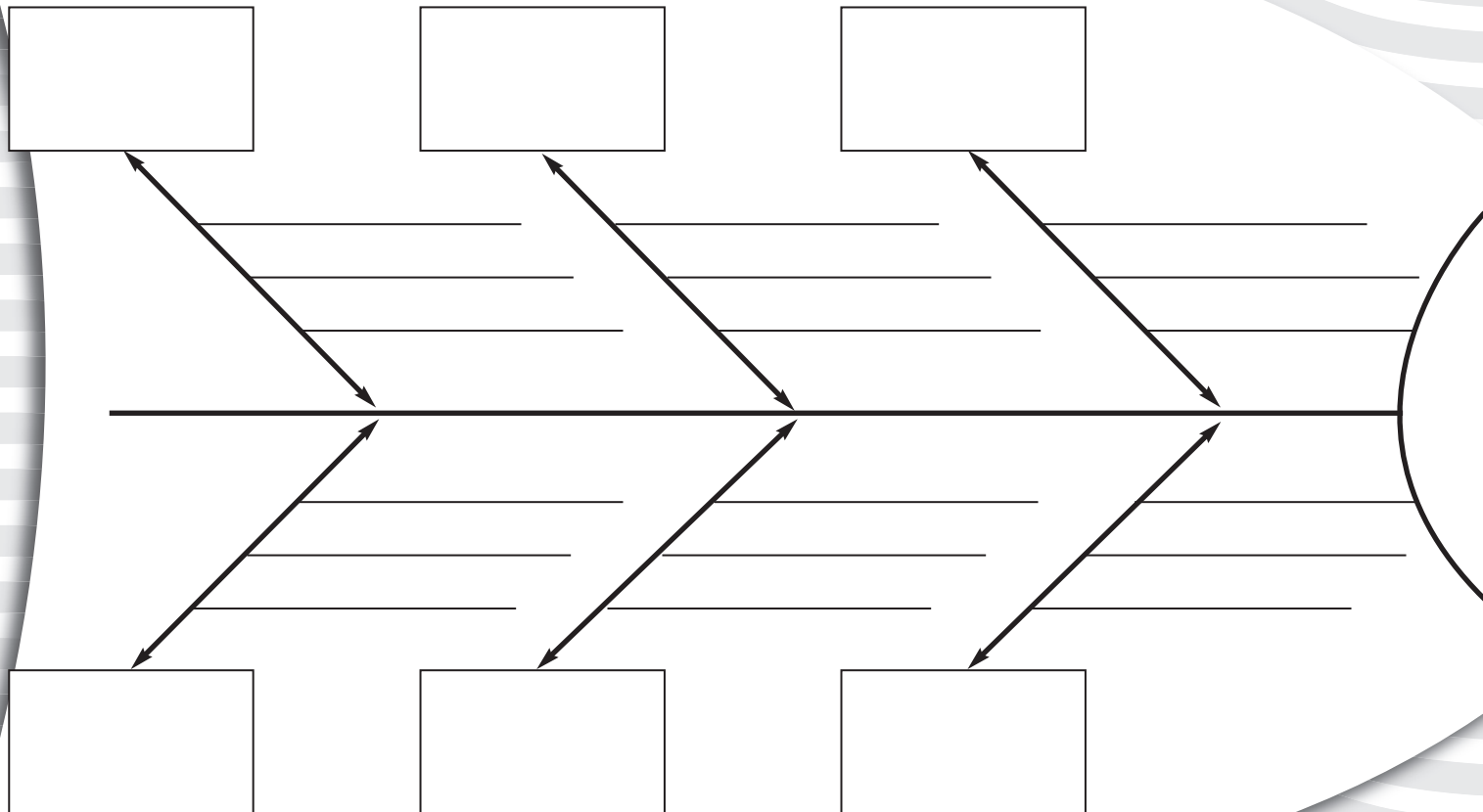


Fishbone Diagram



Fishbone Diagram

